

GBGO® – TAKING CLAIMS MANAGEMENT MOBILE

In a world that keeps moving, Gallagher Bassett (GB) delivers the best possible claim experience to both clients and injured workers. Through GBGO®, a mobile suite that provides faster and better communication, GB keeps all parties engaged throughout the claim process and improves overall satisfaction with the claim experience.

The GBGO® mygbclaim app lets injured workers manage their claims anytime, anywhere from their Apple or Android smartphones. The app is secure, easy to use, and reliable.

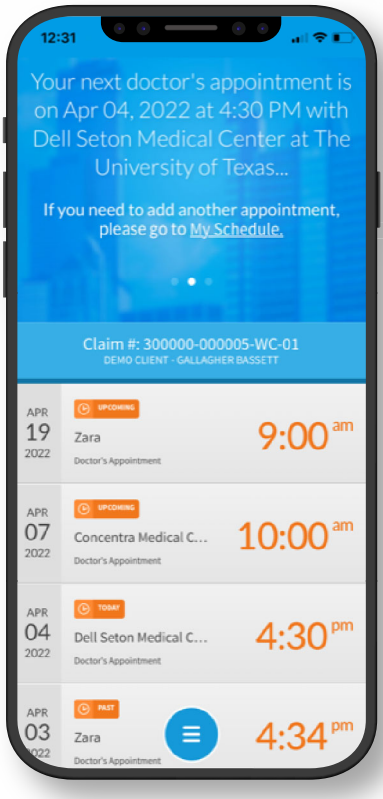
The following is a list of features currently supported:

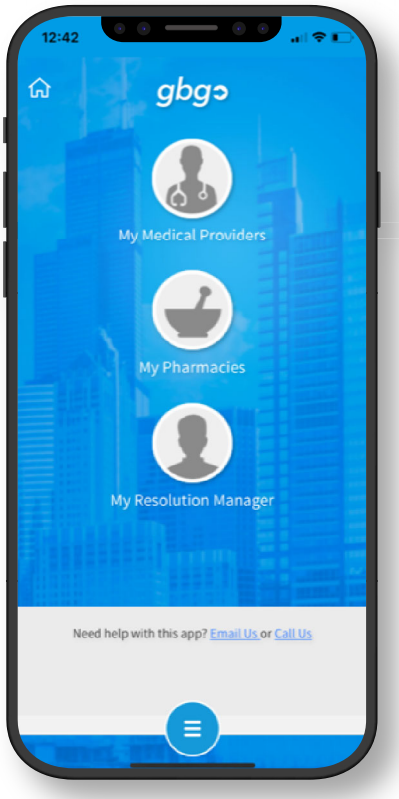
MYGBCLAIM FEATURES

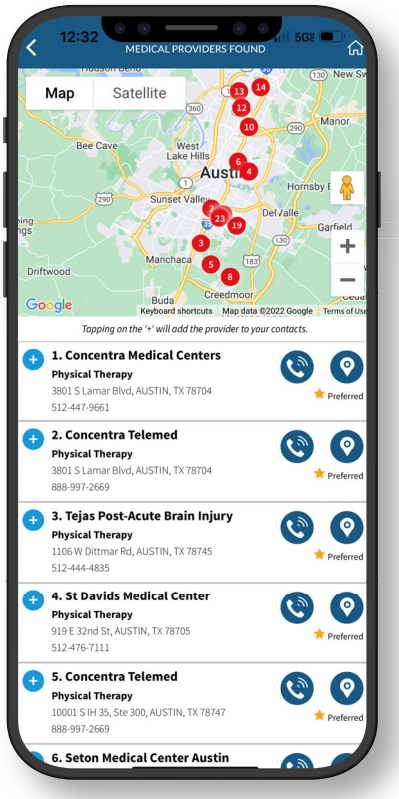
- **GBGO SMART Bar** – Access personalized messages, notifications, reminders, FAQs, and more
- **Payments** – Enroll in Direct Deposit, view benefit payments history, and get notifications related to payment updates
- **Doctor Appointments** – Input your next doctor appointment and let the app track it and remind you
- **Medical Cards** – Access digital versions of your Medical Card and Pharmacy Card (Rx Card) with one click
- **Connect with Your RM** – Phone or email your GB Resolution Manager (RM) with one click
- **Report Release** to Return to Work Date and request that your RM to update your contact information from the app
- **FAQs** – Access answers to frequently asked questions 24/7
- **App feedback** – Tell us what you think
- Experience the app in **Spanish**
- **Pre-Claim Access** – Access your Provider Awareness Card (PAC) after your call with the PC365 Nurse
- **Claim Contacts**
  - Add, manage, and access Claim Contacts from one screen—RM, Providers, and Pharmacies
  - Call or get directions to the provider location with one click
- **Provider and Pharmacy Search** – Search for a preferred medical provider or pharmacy near you
- **Attachments** – Send attachments (doctor notes, mileage reimbursement requests, etc.) to your RM directly from the app

HOW TO:

1. Download the app from the App Store or Google Play Store by scanning the QR code below or searching for GBGO® mygbclaim.
2. Click on the "Register" link on the Login screen. Follow the instructions and create an account to start accessing information about your claim.
3. If you have any questions, do not hesitate to email or call us using the links at the bottom of the Login page.







For Android devices:

GET IT ON Google Play

For Apple devices:

Download on the App Store

GALLAGHER BASSETT

Learn more about how GB helps deliver superior outcomes at GallagherBassett.com

Gallagher Bassett is the premier provider of global claims services, dedicated to exceptional customer service and demonstrably superior outcomes. GB helps people, teams, and businesses overcome adversity and loss through the guiding expertise of over 5,000 claims professionals, all committed to going beyond expectations in the continuous pursuit of a better way.

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WHEN PEOPLE ARE EMPOWERED, THEY CAN ACHIEVE AMAZING THINGS. THAT'S THE POWER OF GBGO.